

CANSTRUCTION MALL AMBASSADOR

Event Description

Canstruction® is a fundraising event that brings together teams of engineers, designers, architects, and students that compete to design and build intricate sculptures from thousands of cans of food. These impressive works of art can be as large as 10'x10'x6'. And most importantly, the event raises food and funds to help fight hunger in our community. [Click here](#) for more information.

Event Dates: March 9-17, 2019 (Build Day: March 8)

Location: Conestoga Mall, 550 King St N, Waterloo, ON

Event Contact

Becky Riley (Community Events Coordinator)

Lindsay Irvine (Manager Volunteer Resources)

Purpose/Goal

To act as ambassadors for The Food Bank of Waterloo Region, to raise awareness of Canstruction® and solicit financial support through donations in support of Canstruction® People's Choice Award.

Event Details

Date(s) of Event: March 9-17, 2019

Location of Volunteering: Conestoga Mall, 550 King St N, Waterloo, ON N2L 5W6

Where to report on arrival: Volunteers are accountable to the event Team Lead. Please report to our main table located in Centre Court of the mall upon arrival to sign in.

Shifts/Time Requirements: 2-4 hours shifts available over the week.

Duties and Responsibilities

- Stand beside structures as a public ambassador and engage the public in conversation about the event, answer questions about The Food Bank of Waterloo Region
- Encourage people to donate as a method of voting in the People's Choice Award
- Provide security for structures and donation box
- Monitor people's movement around designated structures - encouraging people not to interfere with structures and displays (watch children closely)
- Direct media questions to the Team Lead

Key Attributes/Qualifications

- Excellent verbal communication skills and positive attitude
- Comfortable engaging in discussion with mall-goers who approach the structures
- Good knowledge of The Food Bank operations and event details
- Work with little supervision
- Reliable and comfortable providing security around cash boxes



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Position Conditions

- Indoors
- Standing for long periods
- Walking short distances on mall tiles

Dress Code

- Business casual, dark jeans accepted.
- Food Bank apron (provided onsite)
- Avoid any pictures or lettering that may be offensive to the public
- Please wear comfortable shoes as you will be standing and walking on mall's tiled floors.

Boundaries

There must be 2 volunteers with the structures at all times- please consider this when taking washroom breaks, etc.

Health and Safety

- Please review the health and safety sheet in the binder onsite
- If a structure appears to be coming apart, do not touch it or try to fix it. Please call Becky (number at end of this document)

Accountability

We need your help! We are counting on you. If you have to back out of your shift, we hope you will only do it if there is an absolute emergency. If an emergency arises and you will be unable to fulfill your shift please call your Volunteer Team Lead as soon as possible. Thank you!

Training and Orientation

Volunteers are asked to attend one of the following training sessions, held at The Food Bank (50 Alpine Court, Kitchener)

- Tuesday, February 26, 1 p.m. – 2 p.m.
- Wednesday, February 27, 6:30 p.m. – 7:30 p.m.

If you cannot make one of the scheduled sessions, please make arrangements with the Manager of Volunteer Resources to receive training.

Benefits

- Play an integral part in this unique community event
- Develop skills such as leadership, communication, customer service, organization, and teamwork that can be used in future endeavors
- Increase in knowledge about The Food Bank's values, mission, and vision

Other Information

There will be water available onsite. Food/beverages are available for purchase. Mall washrooms are available. Parking at the mall is free- if you park near Old Navy entrance, this will be closest to where we are located in the mall.

Name and cell number of staff: Lindsay Irvine: 226-979-8124, Becky Riley: 519-577-9514



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